



## Village of Lombard 2025 Water Billing FAQs

### **Why can't the Village use the tax dollars we're already paying for water and sewer projects?**

The Water and Sewer fund, by law, provides resources solely for water and sewer services and is managed as an “enterprise” fund. This means it operates independently and is self-sufficient, much like a stand-alone business. Just like any business, as costs rise, prices must also rise to reflect the cost of providing the service.

### **How is the Village using my tax dollars?**

It is important to remember that the Village of Lombard receives less than \$0.08 of each property tax dollar to provide for its core services. (Public safety provided by Police and Fire Departments; streets, forestry, snow removal and more from Public Works; building and code enforcement from Community Development, and responsible long-term financial planning from the Finance Department.)

### **If the current rates are not enough to cover future costs, where can I find information about the improvements that will be funded by the increased rates?**

Capital improvements planned over the next 10 years (2025-2034) total \$69.8M. Improvements budgeted in 2025 total \$13.1M for Sewer System/Stormwater Control Improvements and \$9.4M for the Water System.

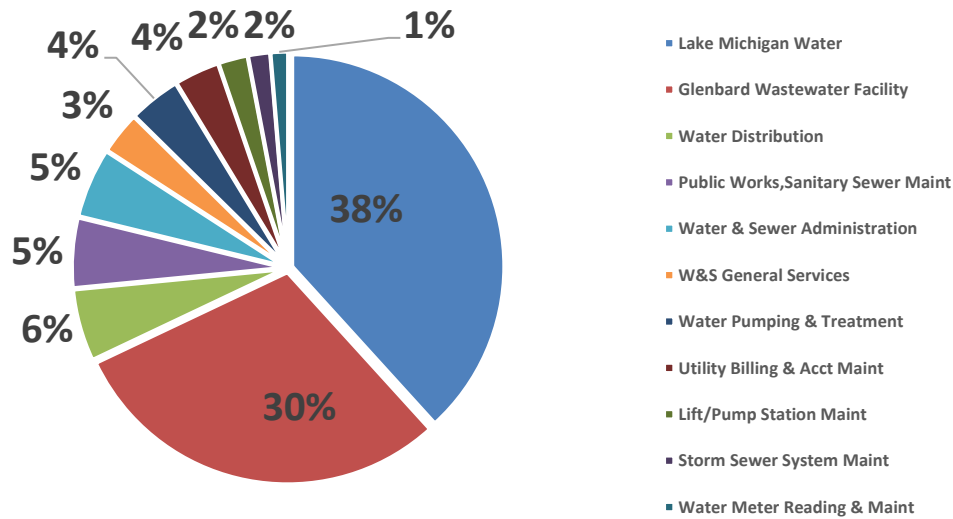
For more additional details please visit [villageoflombard.org/budget](http://villageoflombard.org/budget) and click on the link [2025-2034 Capital Improvement Plan \(CIP\) Presentation](#)

### **Why is my water/sewer bill increasing by 4%?**

The Village receives Lake Michigan water from the DuPage Water Commission and processes its wastewater through the Glenbard Wastewater Facility. As these providers raise their rates, the Village must also increase its rates to cover the higher costs of purchasing water and to fund operating expenses and capital improvements.

The 2025 Water and Sewer Operation and Management Fund is detailed in the chart below. **68% of expenses** are required payments to the DuPage Water Commission and Glenbard Wastewater Facility for the purchase and delivery of Chicago water and the processing of wastewater. These payments are beyond the Village's control. The remaining **32% of expenses** is allocated to

maintaining storm systems and waste systems, providing general maintenance, and distributing water to homes.



**A customer that consumes 4,000 gallons will experience a rate increase of \$3.13 per bill which equates to \$37.56 per year. How does that math break down?**

The water and sewer fees are broken down into water usage, sewer usage, a variable capital fee applied to both water and sewer, which is used to help maintain the water and the sewer systems, as well as fixed service and fixed capital fees.

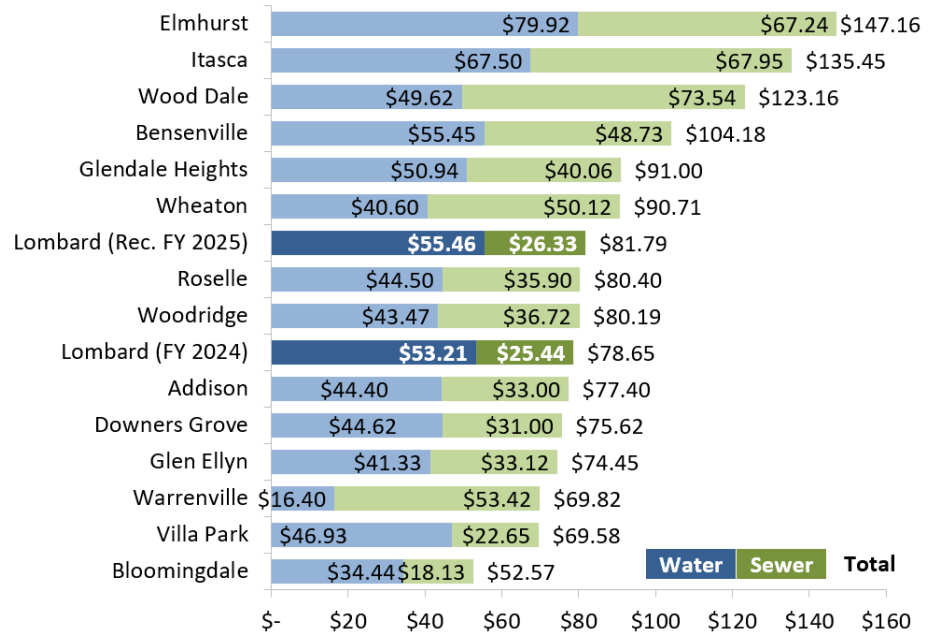
	Water	Sewer	Variable Water	Variable Sewer	Fixed Service Fee	Fixed Capital Fee
<b>2025</b>	\$9.15	\$6.58	\$0.94	\$0.87	\$5.23	\$6.39
<b>2024</b>	\$8.84	\$6.36	\$0.92	\$0.78	\$5.05	\$6.00
	\$0.31	\$0.22	\$0.02	\$0.09	\$0.18	\$0.39

- $(\$0.64 \times 4 \text{ kgallons}) + \$0.57 = \$3.13$
- **$\$3.13 \times 12 \text{ months} = \$37.56$**

**How does the Village of Lombard’s water rates compare to other communities?**

**2024  
AVERAGE  
INSIDE  
RESIDENTIAL  
BILL  
COMPARISON  
5/8" METER  
4,000 GAL/MO.**

COMP DATA IS FROM  
2024, 2025 RATES NOT  
YET AVAILABLE



**How can I help reduce my water bill?**

The Village evaluates user-based fees, such as water and sewer rates, building permit fees, and commuter parking fees, to ensure that the services are self-supporting. These fees are established on a user-based system, meaning your water rate is based on your personal habits and consumption.

If you wish to decrease your bill, consider reducing your water usage through conservation. You can find conservation tips on the WaterSmart portal at <https://lombard.watersmart.com>.

**What can I do to make paying my bill easier?**

Residents have the option to sign up for automatic direct bank account withdrawal for their water bills! If you visit the Village’s website at <http://www.villageoflombard.org/autopay>, you may sign up for automatic monthly billing.

**Where can I learn more?**

For more information on water and sewer billing visit <http://www.villageoflombard.org/193/Water-Sewer-Billing>.